

Schedule of Professional Service Fees

Changes in supplier compensation have reduced or eliminated the subsidies we used to receive that allowed us to provide our services at no additional cost. As a result, nominal fees are necessary to allow us to continue to provide and expand the many services you have come to expect.

THESE FEES ARE NON REFUNDABLE.

ALL FEES AND CHARGES ARE IN ADDITION TO THOSE LEVIED BY THE SUPPLIER/AIRLINE.

If you have any concerns about cancelling, please take out travel insurance covering this contingency. This policy will be adhered to despite the most compelling and compassionate circumstances.

Booking Management Fees

\$55.00 per person for Domestic bookings
\$110.00 per person for International bookings
\$110.00 itinerary preparation fee

Deposits

Applicable Supplier Deposit and Booking Management fee are due on booking

Amendment Fees

\$55.00 per booking for any changes after deposit is paid

Additional Service Fees

\$25.00 Cash Passport fee
\$110.00 Frequent Flyer Booking
\$55.00 Passport/Visa processing, including electronic visas
\$110.00 to provide essential information necessary for insurance claims when the insurance policy was not issued by Carine Travel Bug

Cancellation Fees

15% Cancellation fee will apply to all cancellations, with a minimum charge of \$250.00pp
Refunds will not be paid out until received from the Supplier
Please note some airfares and holiday packages are non-changeable and non-refundable
Please ensure you are familiar with the conditions of your booking

Credit Card Fees

(CREDIT CARDS ONLY ACCEPTED IF THE END SUPPLIER ACCEPTS THEM)

1.5% for Visa and Mastercard
2.75% for American Express

Supplier Deposit Protection Plans

Some Tour Operators offer insurance to cover cancellation fees. In some instances, your payment is refunded, and in others the deposit is non-refundable but can be put into credit for future travel. Please note this insurance only covers the Tour Operator fees and does not cover any third party fees including airlines, cruises etc that are part of the package. It does not include Carine Travel Bug Cancellation fees of 15%. Full travel insurance is strongly recommended.

Effective 1 November 2021. Fees are inclusive of GST where applicable.

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