



Riverland Travel

Let us show you the world!

Schedule of Professional Service Fees

Service Fees	\$15.00 Domestic airfare per person per sector	
	\$33.00 Domestic airfare per person per sector (online bookings)	
	\$33.00 Domestic package, tour or cruise per booking	
	\$12.00 Domestic rail, coach, car parking or shuttle per person	
	\$55.00 International airfare per person (NZ / South Pacific)	
	\$66.00 International airfare per person (Rest of World Economy / Premium Economy)	
	\$77.00 International airfare per person (Rest of World Business Class / First Class)	
	\$16.50 International rail or coach per sector	
	\$55.00 International package, tour or cruise per booking	
	\$33.00 Other services	
	\$55.00 - \$250.00 Itinerary planning and management per booking (credited towards reservation deposit once booked)	
Reservation deposit	Required at time of booking and is non-refundable regardless of reason for cancellation	
	\$55.00 per person for all domestic bookings	
	\$110.00 per person for all international bookings	
International travel essentials	\$33.00 Passport renewal online (Australian passports only)	
	\$30.00 - \$100.00 Application processing for passport/visa per person (any consulate, courier or bank fees are in addition to this fee and will be confirmed to you upon application)	
	\$25.00 Cash/Cash Passports or Foreign Currency Draft per transaction	
Frequent flyer redemptions	\$44.00 Redeem and book frequent flyer domestic airfare per redemption	
	\$66.00 Redeem and book frequent flyer international airfare per redemption	
Additional services	\$110.00 Provide essential information necessary for insurance claims	
	\$33.00 Provide printed documentation (if not provided by supplier)	
	\$100.00 Access to our after-hours emergency service per instance	
Amendment fees	Any changes made after the reservation is confirmed (in addition to Supplier amendment fees)	
	\$15.00 Coach or rail amendment per booking	
	\$25.00 Domestic amendment per booking	
	\$55.00 International amendment per booking	
Cancellation fees	For cancellations made to a deposited booking, regardless of reason for cancellation (in addition to Supplier-imposed fees)	
	Riverland Travel will retain the reservation deposit and 10% of travel costs paid	
Credit card fees	1.1% for Visa	1.1% for Mastercard
	American Express and Diners Club not accepted	

Fees are inclusive of GST where applicable.

191 River Street Maclean NSW 2463
 02 6645 2017 | zoe@riverlandtravel.com
 www.riverlandtravel.com
 ATAS No. A13613

